

Organization	Telephone #	Remarks	FAX	Address
AML Centralia (Wayne Sencel)	618-214-1575	asists veterans		
Anna Veterans Home	618-833-6302		618-833-3756 3603 office	Rose x235,
Assistance, Farm Resource Center	877-633-3372	frc1@mchsi.com		www.frci.org
Board of Veterans Appeals	202-565-5436	status of appeals		
Calumet Street Christian Church - Centralia	618-533-4421	meal program		Monday and Thursday; 4:00-5:30, complete meal to anyone
CHAMPVA toll free	800-733-8387	Dial 4, then 1	303-331-7809	fax champva eligibility - healthcare
DEERS, Tricare status	800-538-9552	DMDC		Healthcare
DFAS claim for unpaid compensation			800-469-6559	SF1174(EG)
DFAS claim for SBP and other annuitants			800-982-8459	DD2656-7, FMS2231, W-4P
DFAS Customer Service	888-332-7411			
DFAS Retiree Account	800-321-1080			mypay.dfas.mil
DFAS Savings Bonds	816-926-5303	need name, SSN, address, phone, signature request	816-926-8921	
DFAS Telephone Use	877-363-3677			
Evergreen Christian Church - Salem	618-548-4438	food pantry		deer meat and other food
IDES Jefferson County (Catherine Matayas)	618-244-1700	x 7361	618-244-9219	333 Potomac Blvd, Suite E, Mt. Vernon, IL 62864 catherine.matyas@illinois.gov
IDES Marion County (Three-er)	618-532-4741	Ext. 360		Richard Motch III - goes by "3 - er"
IDVA Southern Illinois Region Supervisor	618-548-4710	Earl White	618-548-9680	Salem Professional Bldg., 600 E. Main, Suite 6 - Salem
IDVA VSO's - Marion/Clinton County	618-548-6929 618-548-8945	Tom Sabo and Rebecca Miller	618-548-9680	Salem Professional Bldg., 600 E. Main, Suite 6 - Salem
IDVA VSO - Jefferson/Wayne County	618-246-2910 x 73404	Jeff Lewis	618-246-2912	4105 N. Watertower Place, Mt. Vernon (at Mt. Vernon VA clinic)
IDVA GI Home Loan (Jessica Woodward)	312-814-8194			Chicago office
IL ARNG Personnel	217-761-3668	CW3		Ask for officer in charge
IL ARNG Records Current (Venita Yale)	217-761-3637			
IL ARNG Records Medical	314-538-4500	from IL NG info svc		Records Management Building
IL ARNG Records Past (PVT Dilworth)	217-761-3528		217-761-3419	fax 180 req for svc rcds
IL ARNG Support Center	217-761-3307			1301 N MacArthur Blvd, Springfield, IL 62707
IL Attorney General	618-529-6400	Consumer hotline 800-243-0607		1001 E Main St, Carbondale, IL 62901
Illinois Patriot Guard - Southern Illinois	618-578-9231	Assists all era vets		www.ilpatriotguard.com
Illinois Veteran Grant (IVG)	800-899-4722			
ISAC Outreach Program Coordinator (Janetta Clemons) works w/ family mem. of deployed sold.	217-785-9280	jclemons@isac.org		Illinois Student Assistance Commission 500 W. Monroe, 3rd floor, Springfield, IL 62704
ISAC (IL Student Assistance Commission)	800-899-4722	Dial 5, IVG points	847-831-8549	ATTN: D1B, IVG Processing
IWAP (IL Warrior Assistance Program)	866-554-4927	24-7 help		
Medals USMC	314-592-1150	Dial 1, then x4085		
MO AG	573-638-9683	Liz Powell		military records
Navy Personnel Command	866-827-5672	*4*1	901-874-2664	Include full name, SSN, our fax#, signed & dated
NPRC (http://vetrecs.archives.gov)	866-272-6272		314-801-9195	9700 Page Ave, St Louis, MO 63132 Sue at 314-801-0551
NPRC, Army HRC	800-318-5298	Dial #		9700 Page Ave, St Louis, MO 63132
NPRC emergency			314-801-0764	write URGENT - HOMELESS (reason) at top of form
NPRC, burials	314-801-0800		314-801-0764	discharge for burial purposes
POA AML VARO (Toy)	312-980-4266		312-706-6675	
POA DAV VARO	312-980-4242			
POA IDVA VARO	312-980-4511		312-980-4508	
POA VFW VARO	312-980-4284		312-706-6680	Judy Smith (-4286)
Presidential Memorial Certificates	202-565-4964	check on status of	800-455-7143	Available through IDVA VSO's

Salute, Inc. - Nancy	224-567-3966	Assist OEF/OIF vets	847-359-8818	Financial assistance
Salvation Army - Central City	618-532-5942	Food assistnace, etc.		Sharon
Scott AFB Base Clinic				375th Medical Group, ATTN: ROI, 310 W Losey St, Scott AFB, IL 62225
Scott AFB ID Card Customer Service	618-229-7531			932 MSF/DPMSCS, 2400 E Dr, Scott AFB, IL 62225-5358
Senior Services of Clinton County	618-594-2321			Carlyle Senior Center
Senior Services of Marion County	618-533-4300			Centralia
SIU Carbondale Chris Piahia - Vet rep.	618-453-1317	Vet. Rep.		
SIU Carbondale Kathy Plesko	618-453-5738	Disability Sup. Svcs		900 S. Normal Ave, Woody Hall B150, Carbondale, IL 62901
SSA toll-free	800-772-1213	Dial 1, then 2		
State Archives NV	775-684-3310	214s over 5 yrs		
State VA NV	775-668-1653	Dial 4, 214s under 5 yrs		
St. Joseph's Hosptial - Medical Records	618-526-5858	Correspondence		Breese, IL
St Louis Vital Records (death)	314-613-3031			Rm 126 Vital Records, 1200 Market St, St Louis, MO 63103
TBI hotline	866-966-1020			
Tricare status, DEERS	800-538-9552	DMDC		Healthcare
Tricare Mail Order Pharmacy (TMOP)	877-363-1433			Member Choice Center (MCC)
USAF Finance	888-332-7411			
USAF medical records (Scott AFB)	618-256-7522	DD 2870		375th Medical Group, ATTN: ROI, 310 W Losey St, Scott AFB, IL 62225
USAF Military Records				HQ AFPC/DPSSRP; (Customer Service); 550 C Street West, Suite 19; Randolph AFB, TX 78150-4721
USAF return and missing checks	303-676-6828			
US Dept of Labor	312-793-2561	-3440	312-793-4795	US DOL Veterans Employment and Rights Act
US Dept of Treasury		return checks w/note & DC		Dept of Treasury, FMS/RFC, PO Box 51318, Philadelphia, PA 19115-6318
USMC records recent				Commandant US Marine Corps, Personnel Management Support Branch, 2008 Elliot Rd, Room 203, Quantico, VA 22134-5030
USN deck logs; unit and ship's histories, which contain		1976 - Pres		Ships History Branch; Naval Historical Center; 805 Kidder Breese St, SE; Washington Navy Yard, DC 20374-5060
USN muster rolls		1976 - Pres		Commanding Officer; Enlisted Personnel Management Center (Code 311); New Orleans, LA 70159-7900; ATTN: Personnel Accounting
USN muster rolls or deck logs		1801 - 1938		National Archives and Records Administration; Old Military & Civil Records (NWCTB); 700 Pennsylvania Ave, NW; Washington, DC 20408
USN muster rolls or deck logs		1939 - 1975		National Archives and Records Administration; Modern Military Records (NWCTM); 8601 Adelphi Rd; College Park, MD 20740-6001
USN Personnel Command	866-250-4778	866-827-5672		Rclds: Commander, Navy Personnel Command, PERS-312 Records Support Branch, 5720 Integrity Dr, Millington, TN 38055-3120
VA Appeals Management Center	866-258-0341			
VA BVA	800-923-8387			Washington DC
VA Cemetery, Jefferson Barracks	314-260-8691	8:00 - 4:30	314-260-8723	2900 Sheridan Rd, St Louis, MO 63125
VA Debt Mgt Center	800-827-0648		612-970-5798	fax claims
VA Direct Deposit	877-838-2778	800-333-1795 dial 1, then 1, then 1 to set up w/GoDirect		
VA Educational Benefits, St Louis	888-442-4551	Dial 1, then 0		
VA Fiduciary	312-980-4415			Supv Joyce Kelly, 312-980-4407
VA Financial Counselor	877-827-3702			
VA Health Eligibility & Enrollment Ctr, Atlanta	800-929-8387			Atlanta, GA

		Dial 1, 1, 2		
VA Home Loan Eligibility Center	888-244-6711 877-827-3702	new home loan info		251 N Main Street, Winston-Salem, NC 27155
VA homeless National Call Center	877-424-3838			
VA hotline surviving spouse payment	800-749-8387			
VA Insurance claims	800-669-8477	Dial 0, then 5	888-748-5828	fax ins claims 29-4125 w/DC
VA Insurance purchase	800-669-8477	Dial 0, then 5	888-748-5822	fax ins purchase 29-4364 w/awd ltr
VA marker assistance hotline	800-697-6947	report fax is down		Ms. Rose fax 202-501-3095 marker 2nd submittal
VA marker request			800-455-7143	Initiate claim with IDVA VSO
VA PMC request			202-565-8054	
VA Pension Center, Milwaukee	877-294-6380	Dial 1	414-902-9457	414-902-1048 Rebecca Scheffley
VA Records Mgt Ctr, St Louis	314-538-4500			St Louis, MO
VA Survivors Call Center	800-749-8387			
VA Toll Free #	800-827-1000	Dial 1, 1, 0		Chicago x12801, St Louis x13101, Des Moines x13301, Phoenix (602) 640-4868, (602) 627-3033
VA Voc Rehab	618-239-0095			521 W Main St Ste 105, Belleville, IL 62220
VA Workstudy	314-552-9861			
VAMC Columbia, MO	573-814-6000	not a lot of help		Debbie Kiesker - social worker - Debbie pt adv. May be better
VAMC Jeff Brks, Patient Accounts (Mac)	314-652-4100	x65067		
VAMC Jeff Brks, Patient Accounts (Terri Geitman)	314-652-4100	x65060		
VAMC Jeff Brks, Patient Billing	314-652-4100		314-894-6652	
VAMC John Cochran	800-228-5459	x65770 JB		915 N Grand, St Louis, MO 63106
VAMC Marion Bill Waiver guru (Hortense Maples)	866-289-3300	x64282		
VAMC Marion Registration	866-289-3301	x54158		
VAMC Marion Business Office registration	866-289-3300	x54681	618-993-4170	
VAMC Marion CT - Radiology	866-289-3300	x54118		Scheduling
VAMC Marion C&P exams (Larry Clutts)	618-997-5311	x54277		2401 W Main St, Marion, IL 62959
VAMC Health Eligibility Center in Atlanta, GA	800-929-8387			
VAMC Marion ROI	618-997-5311	x54398	618-993-4177	
VAMC Marion toll free	866-289-3300	Dial 0		Green x54141, Blue x54140
VAMC Marion Transportation (DAV)	618-997-5311	x54179		
VAMC Marion, Audiology	866-289-3300	x55616		
VAMC Marion, Effingham Beh Health	217-540-3056			LPN
VAMC Marion, Eligibility	618-997-5311	x54396	618-993-4170	
VAMC Marion OEF/OIF	866-289-3300	x54642, 55017, 54034		Lisa Melton, Carla, Gayla, Richard
VAMC Marion, Fee Basis (Mark Shively, Maureen)	866-289-3300	x54281, x54465		
VAMC Marion, Intake	866-289-3300	x55771		LaDonna
VAMC Marion, My Healthe vet	866-289-3300	x54381		Kimesha Segal
VAMC Marion, Optometry	866-289-3300	x54334		
VAMC Marion, Patient Accounts (Hardi)	618-997-5311	x54282	618-993-4192	
VAMC Marion, Patient Accounts (Norma Collins)	618-997-5311			
VAMC Marion, Patient Accounts Researcher (Sheryl Davis)	618-997-5311	x54282	618-993-4170	
VAMC Marion, Patient Rep (Darla)	618-997-5311	x54124		
VAMC Marion, Social Worker - Community Health	866-289-3300	x54329		
VAMC Marion, Tan Clinic (Nurse)	618-997-5311	x54920	618-998-5697	
VAMC Marion Travel Office	866-289-3300	x54214		Kim
VAMC Marion Voc. Rehab - Mary Ann Snyder	618-998-5634			
VAMC Marion, VA - Mary Beth Snyder	866-289-3300	x54329		Assited w/ pt home health care problem
VAMC Marion, VA Patient Rep (Mark Speers)	618-997-5311	x54124		
VAMC Mt. Vernon Clinic	618-246-2910	x73401, 73402, 73403	618-246-2912	
VOIEF - Assists OEF/OIF vets.	314-740-7014	Assists OEF/OIF vets	314-421-1263	www.kschwab@voief.org